HAEi Global Access Program

HAEi GAP provides an opportunity and mechanism for physicians in countries where limited or no modern HAE medications are available, to access modern HAE therapy for their patients.
Currently one medication, Ruconest®, is available in HAEi GAP through a ‘Named Patient Program.’ This is where the prescribing physician orders the medication and the government, hospital or the patients medical insurance pays the cost of the medication.

If Ruconest is **not** commercially available in your country it may be possible for physicians to access Ruconest for their HAE patients through HAEi GAP.

**1. Physician prescribes and requests medication**

If you have HAE patients where you decide Ruconest would be an appropriate medication, the next step is to approach the HAEi GAP logistics partner, Inceptua Medicines Access, to request access.

Inceptua Medicines Access is only able to respond to requests from physicians.

Their contact details are:

- HAEiGAP@inceptua.com
- 00 44 20 3910 7670 (UK number)

Inceptua Medicines Access is multilingual and can respond in English, French, German, Spanish and Italian. Translation support is available for Japanese, Malay, Mandarin, Philippine, Polish, Portuguese, Romanian, Russian, and Tamil.

**2. Inceptua Medicines Access customer verification and regulatory requirements**

The first step is to complete a customer verification process to establish that the request is genuine and from a physician. You will receive a reply with a documentation pack for you to complete which includes a Patient Access Form. Inceptua Medicines Access will also advise what regulatory approval and import/customs documentation must be received before the order can be processed. The cost of the medication and shipping is confirmed at this stage.

**3. Order confirmation, agree financial terms and return paperwork**

At this stage, you will need to confirm you wish to proceed with the order and provide a purchase order (PO) number (if available) and payment method for the cost of the medication requested.

Please send your completed paperwork back to Inceptua Medicines Access via HAEiGAP@inceptua.com.

Your completed paperwork needs to include the Patient Access Form and any required regulatory and import/customs documentation requested.

**4. Completing the order**

Once all paperwork is checked, your order is processed. The medication is picked, packed and dispatched from the Inceptua Medicines Access UK warehouse. The package is tracked and delivered by courier within a short time of confirmation.

In case you have any questions or need help, please feel free to contact the HAEi GAP team. Deborah Corcoran and Nevena Tsarovska can be contacted via gap@haei.org

HAEi (the international umbrella organization for the world’s HAE patient groups)

HAEi has, to the best of our ability, attempted to ensure that all information here is correct at the time of print.

Visit our website: www.haei.org